



# Jackson YMCA Summit Branch Guidelines and FAQ for 24-7 Access

To better serve our members, the Summit Branch is now available for 24/7 access to Jackson Y adult members.

## GUIDELINES

### Honor Code

With the addition of 24-hour access to our Summit Branch, the YMCA is adopting a strict honor code based on our core values of Honesty, Respect, Caring and Responsibility. If a member fails to abide by the guidelines established, their 24-hour access and potentially their membership will be revoked. These guidelines are in place for the safety and security of our members.

### Usage

As a member with 24-hour access, you may use the facility at any time. The main floor at times will be reserved for group exercise classes - please see the schedule for more information.

### Staffing

YMCA staff will be at the facility on a very limited basis. All transactions must be done online or at the downtown location.

### Age Guidelines

24-hour access is allowed for Jackson YMCA members aged 18 and older only. It is not available for group memberships, Nationwide membership or guest usage. Key fobs/cards are sold one to each membership unit; if there is more than one adult on a membership, they are welcome to share the key fob/card or purchase an additional one. The key fobs/cards may not be shared with other members.

### Safety

We highly recommend that you exercise with another member who has 24-hour access. Our Summit Branch has a 24-hour video recording system for security purposes. It will be reviewed on a daily basis to address any security concerns and monitor usage. Please note that this system does not provide staffing assistance for any emergency that might arise. A telephone is located near the front in case of an emergency to dial 911.

Snow removal, when needed, will be done as soon as possible but may be delayed due to the conditions.

Members with 24-hour access can utilize the YMCA at their own risk from the elements.

### Key Fobs/Cards

Adult members wanting 24-hour access to our Summit Branch sign a 24-hour access waiver and have their own key fob for entry. Members can purchase a key fob downtown for a fee of \$24. If a member damages or loses their key fob, they should report that to the YMCA as soon as possible. A replacement key fob can be purchased for \$24. Your key fob is unique to your membership and will allow access as long as your membership remains current.

## Frequently Asked Questions

### What are the age requirements?

- Members must be 18 years or older to access Summit 24/7; children may not accompany members into the facility.

### Who is eligible for 24/7 access?

- 24/7 access is for Jackson YMCA members only and is not available for group memberships, nationwide reciprocity or guest usage.

### Can I just purchase a 24/7 membership?

- No. 24/7 access is available only to Jackson YMCA members.

### Are there any restrictions on 24/7 access?

- 24/7 access is available at all times the facility is closed, including holidays. The main floor will be closed during group exercise classes; see our website for the class schedule.

### What areas do 24/7 members have access to?

- Members have access to the cardio and strength equipment and restrooms. The cycling studio is open only during class times.

### How do members access the Summit Branch?

- A key fob/card is your access and is unique to your membership. To access the facility, hold the fob up to the fob reader to the side of the door. You will hear the door activate. Upon activation, pull on the door to gain access. To exit, simply walk out the same door you came in by pushing on the door to exit. Be sure the door is closed after entering or exiting. It is the responsibility of the person entering to not let anyone else enter without scanning their own fob.

### How much does it cost?

- The cost to purchase the key fob/card is \$24. There is a monthly fee of \$4.99 added to your membership dues (must draft the same day as your membership). The fob and monthly dues are required per membership unit.

### Why is there an extra charge to use the Summit Branch?

Members pay a one-time fee to cover the cost of the key fob/card. The small monthly fee will help cover the additional costs for cleaning, equipment maintenance and camera surveillance.

### How do members sign up for 24/7 access?

- Sign up in person or online at [www.JacksonYMCA.org](http://www.JacksonYMCA.org). You must come to the downtown branch to collect your key fob and sign a waiver.

### What if my key fob is lost or damaged?

- If you lose or damage your key fob, report it to the Y immediately. A replacement fob can be purchased for \$24

### Will members only need one key fob per family?

- Yes, although for convenience you are allowed to purchase additional key fobs.

**What if there is an injury/emergency during non-staffed hours in the Wellness Center?**

- We recommend that members exercise with other 24/7 access members when using the facility outside of staffed hours, as the facility is not staffed. There is an emergency phone to call 911.

**What if a member with 24/7 access lets a member without 24/7 access in?**

- Members with 24/7 access cannot grant access to other individuals, even if they are YMCA members and known to you. Granting access to another individual will result in the member losing 24/7 access and possible termination of their Y membership. The individual accessing 24/7 without the proper membership will be deemed as trespassing.

**What are the safety and security measures for the facility?**

- The Summit Branch is monitored by a video surveillance system for security purposes. Staff will review the video on a daily basis to address any security concerns and monitor for appropriate usage.